

Avaya IPO Essential Private Lines On Phones Telquest Tech Support

Here is how to place a Private Line on a phone and make it ring.

In this example, we will be placing **Line 4 on Button 4 of Extn 202.**

The image shows a three-step process for configuring a private line on a phone in the Avaya IPO system.

Step 1: Click Here... points to a button labeled "Line (7)" on a phone icon.

Step 2: Select Line... points to a table titled "Line" which lists available lines.

Line Number	Line Type	Line SubType
401	Analogue Trunk	
402	Analogue Trunk	
403	Analogue Trunk	
404	Analogue Trunk	

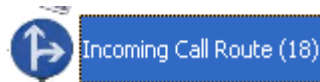
Step 3: Change both to the Line Appearance ID number... points to the "Line Settings" tab and the "Incoming Group ID", "Outgoing Group ID", and "Line Appearance ID" fields, all of which are set to "704".

The "Line Settings" tab includes the following fields:

- Line Number: 4
- Card/Module: 1
- Port: 12
- Telephone Number: (empty)
- Incoming Group ID: 704
- Outgoing Group ID: 704
- Outgoing channels: 1
- Voice channels: 1
- Prefix: (empty)
- Line Appearance ID: 704
- Admin: In Service

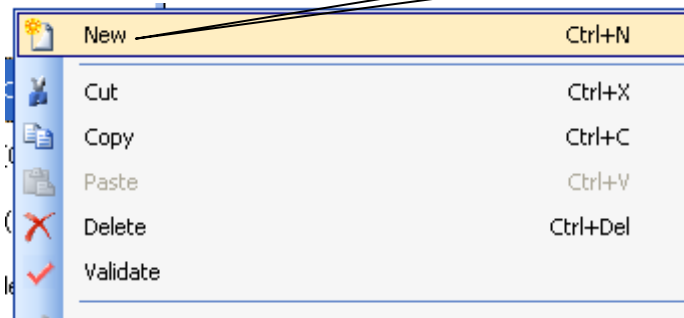
Page 2

Getting the phone to ring... Step 1...



1. RIGHT Click Here...

2. Click on New...



3. Enter the same Incoming Group ID number that you used on page 1...

Standard	Voice Recording	Destinations
Bearer Capability		
		Any Voice
Line Group Id		704
Incoming Number		

4. Enter the Extn number that you want to ring...

Standard	Voice Recording	Destinations
TimeProfile		Destination
►	Default Value	202 Extn202
*		

Placing the Line on the phone and getting it to ring... Step 2...

1. Click Here...

2. Select and Click on the Extn

3. Click Here...

4. Double Click on a spare button...

5. Name the button...

6. Set like this.

7. Same as page 1..

8. Ringing Mode..

This is at the bottom of the screen...

Button ...	Label	Action	Action Data
1		Appearance	a=
2		Appearance	b=
3		Appearance	c=
4			
5			

Edit Button

Button No. 4

Label Line 4

Action Line Appearance

Action Data 704 Immediate

Note:

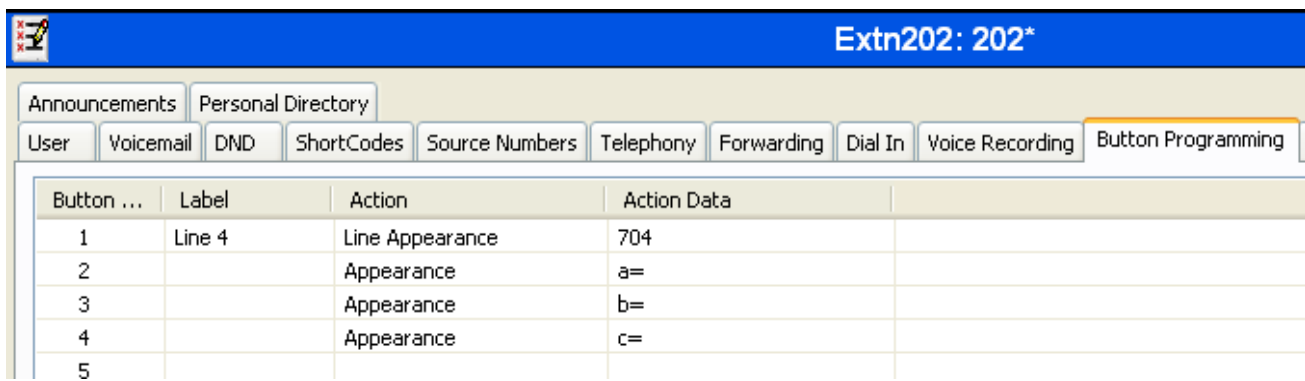
Remember that the IP Office Essential is a PBX not a Key System.

It was not designed to have all lines on all phones.

It does provide a means to assign Direct Outside Lines to buttons mainly for Private Lines.

In some cases you may find that the Private Line may not ring if it is positioned before the three Appearance buttons.

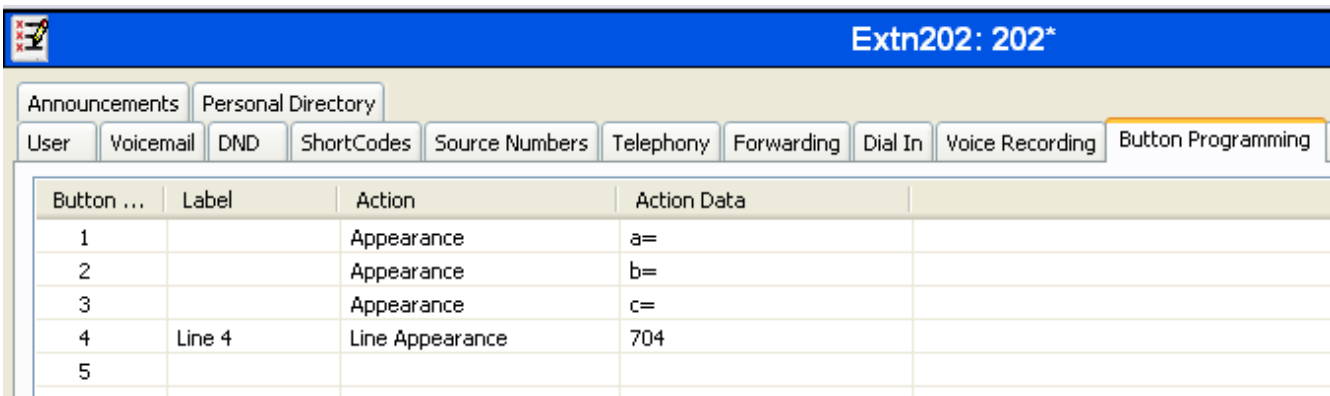
Example: The Private Line **may not ring** when set similar to this...



Button ...	Label	Action	Action Data
1	Line 4	Line Appearance	704
2		Appearance	a=
3		Appearance	b=
4		Appearance	c=
5			

As of 7-21-2011 I have not been able to isolate the condition(s) that cause this.

Example: You may need to place the Private Line after the three Appearance buttons...



Button ...	Label	Action	Action Data
1		Appearance	a=
2		Appearance	b=
3		Appearance	c=
4	Line 4	Line Appearance	704
5			